



Date: \_\_\_\_\_

Dear \_\_\_\_\_,

Certification ID Number: \_\_\_\_\_

Based upon review of the information obtained from the application process for ADA Paratransit Eligibility Certification, Transit Services Division has determined that you are eligible for ADA paratransit transportation service in our area, In accordance with applicable Federal Regulation (49 CFR 37.125(e)), we are providing you with the following information:

Transportation Providers:

Metro Mobility (ADA), Amblicab, Silver Key, FVSC, Community Intersections

Expiration Date of Eligibility: \_\_\_\_\_ Category: \_\_\_\_\_ Years: \_\_\_\_\_

The disability is considered: Permanent Temporary

Conditions of Eligibility: Unconditional -OR- Conditional

- |                                   |  |
|-----------------------------------|--|
| 1. Dangerous traffic situations   | 6. Not trained to the destination      |
| 2. Trip requires transit transfer | 7. Good day/Bad day                    |
| 3. Temperature sensitivity        | 8. Non-accessible route or bus stop    |
| 4. Fatigue after treatment        | 9. Out-of-town visitor                 |
| 5. Terrain, path of travel        | 10. Distance to bus stop, __ blocks    |
|                                   | 11. Agency or school will travel train |

Use of Personal Care Attendant: Yes No

Service Level:

Curb-to-Curb Door-to-Door Do Not Leave Alone Door-through-Door

Please carry your Metro Mobility card at all times. The ID cards contains important information regarding your functional abilities and requirements. Upon expiration you will automatically receive a re-certification form in the mail 30-45 days before your expiration date. However, it is your responsibility to follow up or there may be a lapse in service.

ADA Certification enables you to use similar paratransit services locally and as a visitor to other cities nationwide (subject to their fares, hours, etc.) If you anticipate using your corresponding ADA paratransit in other communities, please be sure to carry this letter or your Metro Mobility card when you go.

If you have any questions about the service, or need other assistance, please call the Metro Mobility customer service office (719) 392-2396, ext. 3. If you do not agree with your determination, please see the appeals letter which is attached.

Sincerely,

Allison Burns  
ADA Paratransit Program Coordinator